

Dear valued customers,

As previously announced, Zeon Specialty Materials, Inc. (ZSM) has been established to support our continuous improvement of customer service and ensuring the flexibility required to best serve your needs. Zeon Specialty Materials, Inc. (ZSM) has been established as a wholly owned subsidiary of Zeon Corporation.

Zeon Corporation is excited to detail the ZSM's customer relationship. The formation of ZSM, based in the heart of Silicon Valley (San Jose, CA), further strengthens our position in the US market and will provide greater efficiencies. The following products have been transferred to ZSM from Zeon Chemicals, L.P.:

Streamlining all processes to ensure uninterrupted service

Streamlining all processes to ensure the same high-quality customer service

ZEONEX®
ZEONOR®
ZeonorFilm™
ZEP series
ZPN series
ZEOCOAT™
ZEORORA®58
BM series

ZSM will start shipment from January 1, 2018.

For the order processing,

-Shipment until December 31, 2017 : Please place an order to Zeon Chemicals, L.P.

-Shipment from January 1, 2018 : Please place an order to ZSM

We do not expect any interruptions in our service.

1. Information of ZSM

1-1. Office location

Zeon Specialty Materials Inc.
1731 Technology Drive #595
San Jose, CA 95110

Phone : +1.408.641.7889

FAX : +1.408.516.9382

1-2. Payment Information

Bank Transfer Information

A/C Name: Zeon Specialty Materials Inc.

Bank Name: Mizuho Bank, Ltd

Bank Address: 1251 Avenue of the Americas, New York, NY 10020

A/C #: H10-740-036891

ABA #: 026004307(For Domestic Wire)

SWIFT Code: MHCBUS33 (From Overseas)

Remit to adders for checks

Zeon Specialty Materials Inc.
1731 Technology Drive #595
San Jose, CA 95110

1-3. Tax ID information
Tax-ID 82-1735389

1-4. Order processing
Customer Service contact:
Ms. Kyoko A. Kusuda
Phone : +1.408.641.7889
Fax : +1.408.516.9382
E-mail : customerservice@zeonsmi.com

2. Information of warehouse

We are pleased to announce that our warehouse for ZEONEX® and ZEONOR® is relocating to new location in Norfolk, VA. effective January 1, 2018. The place of shipment of these products is also changed from FOB Riverport, KY to FOB new location below.

2-1. Location and Name

Company name : NIPPON EXPRESS USA,INC. Norfolk Office
Address : 275 Picketts Line Newport News,VA23603

Mr. William Stevens (GM)
Phone : +1.703.661.8098
E-mail : william_stevens@nittsu.com

Ms. Amy Hedge (ORF Office Manager)
Phone : +1.757.887.0400
E-mail : amy_hedge@nittsu.com

3. Sales representatives of ZSM

3-1. For ZEONEX®, ZEONOR® cyclo olefin polymer
Mr. Toshiro Katayama
Phone : +1.502.775.2043
E-mail : toshiro.katayama@zeonsmi.com
2nd contact, Mr. Larry Atupem
Phone : +1.408.832.5904
E-mail : larry.atupem@zeonsmi.com

3-2. For ZeonorFilm™ optical film
Mr. Weiwei Jin
Phone : +1.408.839.9068
E-mail : weiwei.jin@zeonsmi.com

3-3. For ZEP series, ZPN series, ZEOCOAT, ZEORORA® electric chemicals
Mr. Christopher Chen
Phone : +1.502.656.5089
E-mail : chris.chen@zeonsmi.com

3-4. For BM series, battery materials

Mr. Takao Yamashita

Phone : +81-3-3216-2745

Mobile : +81-80-7749-5016

E-mail : T2.Yamashita@zeon.co.jp

If you have any questions please kindly contact the following;

Mr. Mark Nakamura, President

Phone : +1.408.471.3920

E-mail : mark.nakamura@zeonsmi.com

We look forward to serving you at Zeon Specialty Materials.

Sincerely,



Hiroshi Fujisawa

Director, Corporate Officer

Zeon Corporation